

Glen Music – WhatsApp Video Class

No direct contact music class, Same day, Same time. Safe!

Now you have more time at home during Coronavirus pandemic, why not go online!

Online music classes using video conferencing is another option to keep your music classes going. Teachers will call you using WhatsApp video calls at your original class day and time (or we can find a more suitable time if you need it). Students stay at home and teachers are still teaching in Glen Music via online WhatsApp video conferencing.

Preparation for Students:

1. Install WhatsApp onto your mobile phone
2. Test WhatsApp video call with your friends or family to make sure it works
3. Connect your phone to your home WiFi internet and test the internet speed (you can use an app called speedtest.net to make sure you have a min. of 5Mbps for a smooth WhatsApp)
4. Please set up your phone cameras prior to scheduled online class. Camera should be placed at an angle that gives your teacher a good view of the movement of your fingers.
5. Please ensure Glen Music has the correct mobile number to make the WhatsApp video call, student is required to nominate a fixed mobile number for online classes by texting this number to our mobile 0450-850-684.

How to continue with our online classes during coronavirus pandemic:

Send us a text message in the following format:

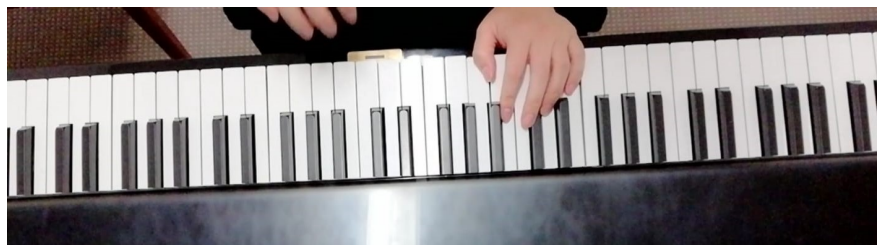
Hi my name is <Student's Name>, I attend "Piano" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Piano classes

Secure your Smartphone on a phone stand and place it on either side of your piano. Using the rear camera, ensure that the camera captures the keyboard and the student's hands.



Above: Student will be able to see teacher's hand on the keyboard.

Left: Student should

1. fully charge the mobile phone
2. connect to your home WiFi
3. place the phone on the right hand side of the piano
4. make sure WhatsApp is installed and that mobile number is sent to Glen Music.

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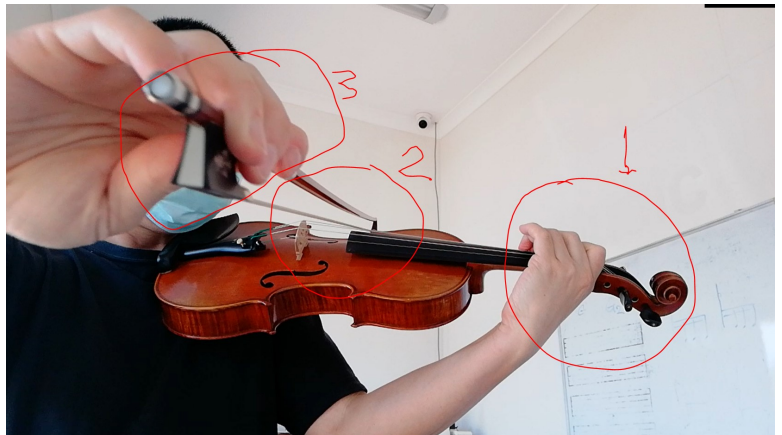
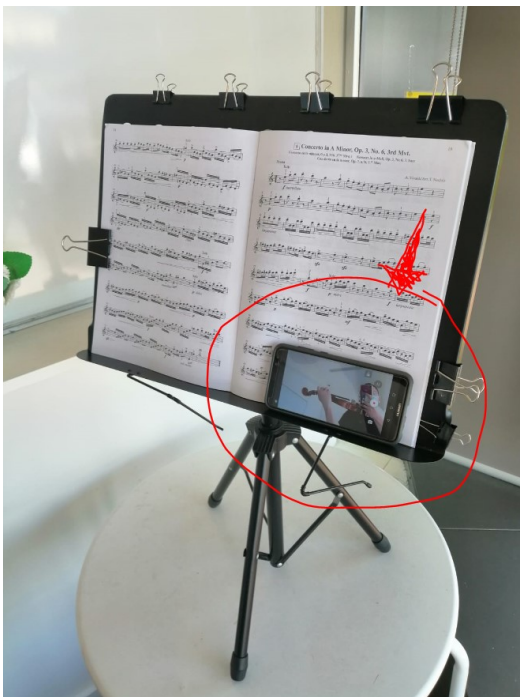
Hi my name is <Student's Name>, I attend "Violin" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Violin classes

Place your mobile horizontally on the music stand with the screen facing the student; ensure that the camera is able to capture the student's hand and the fingerboard of the violin.



Above: Student should make sure teachers should be able to see all 3 positions as shown in picture.

Left: Place your mobile horizontally on the music stand with the screen facing the student, stand away from the stand to check if the teacher is able to see both of your hands.

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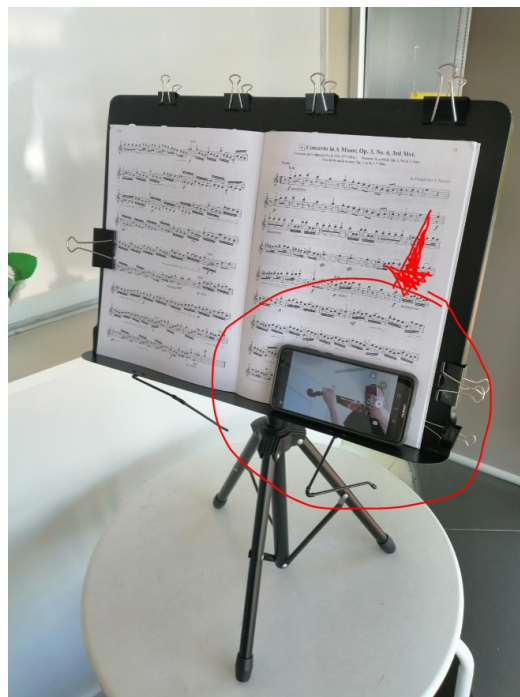
Hi my name is <Student's Name>, I attend "Guitar" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Guitar classes

Place your mobile horizontally on the music stand with the screen facing the student; ensure that the camera is able to capture both of the student's hands and guitar.



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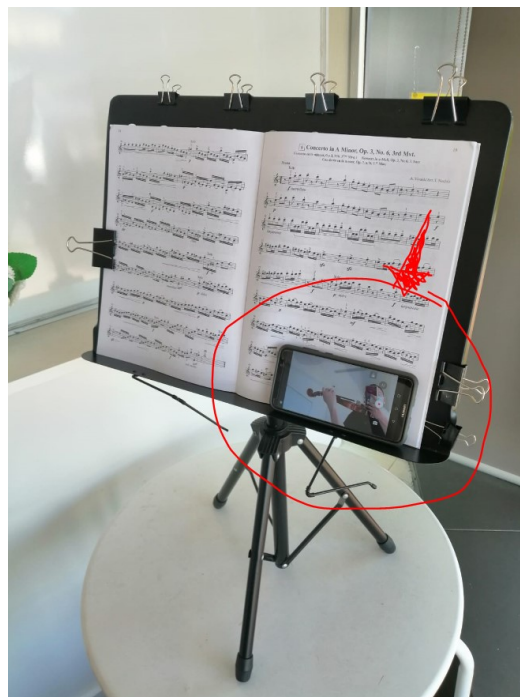
Hi my name is <Student's Name>, I attend "Drum" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Drum classes

Place your mobile horizontally on the music stand with the screen facing the student; ensure that the camera is able to capture both of the student's hands and drums.



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Send us a text message in the following format:

Hi my name is <Student's Name>, I attend "Theory" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Theory classes

Secure your Smartphone to the desk facing the student so that the teacher can see the student's face.

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5. Please ensure Glen Music has the correct mobile number to make the WhatsApp video call, student is required to nominate a fixed mobile number for online classes by texting this number to our mobile 0450-850-684.

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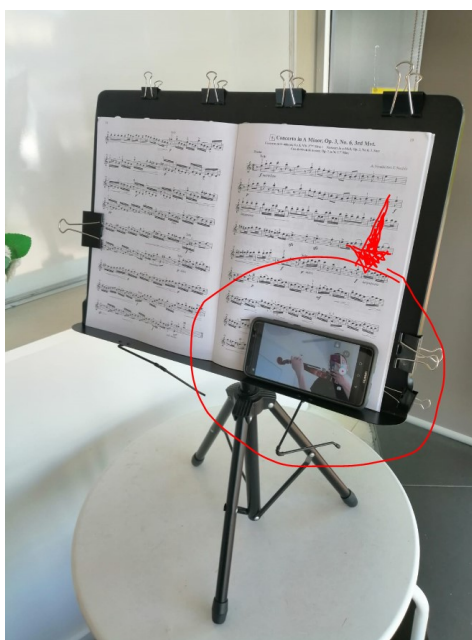
Hi my name is <Student's Name>, I attend "Singing" class with <teacher's name>, I am would like to enrol for online video conference class using WhatsApp. This is my mobile number: 04XXXXXXXX for WhatsApp calls. Original time is ok / we request X day and X time. Thanks, Parent's Name.

To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Singing classes

Place your mobile horizontally on the music stand with the screen facing the student; ensure that the camera is able to capture the student's face and body.



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To join the online music class:

1. At the start time of your online class, your teacher will make a video call to the number provided.
2. Check your audio and angle of your camera with your teacher. Once satisfied, the class will commence. If you are having trouble hearing your teacher, please make sure he/she is informed ASAP.

Flute classes

Place your mobile horizontally on the music stand with the screen facing the student; ensure that the camera is able to capture both of the student's hands, face and flute.

